From: Linda Jo Hamlin
To: Microsoft ATR
Date: 1/28/02 5:25pm
Subject: Microsoft Settlement

Dear Antitrust Division,

I cannot even guess at what is fair or correct according to the law's eyes to levy upon Microsoft, but I do want to comment regarding this issue. I have always used an apple computer (for many reasons) but I have to use some Microsoft software (Word) to process documents into booklets and layouts. This software often causes crashes as it tries to install over my operating system. The entire screen will freeze and go into a loop. When I reboot my computer, it alerts me that something has tried to rewrite my software. That is just a wrong thing to have happen. It is installed, I bought it, paid Microsoft for it and that should be enough for Microsoft. The rest is nefarious intervention by software written with a company's agenda.

Please reprimand this company fittingly. Today the world of competition and deregulation is being swallowed up by profiteering. How can the little guy protect himself from huge, powerful and rich entities if there is no substantial result from proven misdeeds? It must have consequence when actions are done that are not for the good of the economic system we have here in the United States and the consequences should be a deterrent in the future to dissuade others from the same type of actions.

Thank you for your time reading this. I appreciate it. Sincerely,

Linda Jo Hamlin, one of the little guys.